

# NoS Trauma Network Newsletter

Issue 6: October 2018

The NoS Trauma Network formally went live on 1st October 2018. Jeane Freeman, Cabinet Secretary for Health and Sport, visited Aberdeen Royal Infirmary, the network's adult Major Trauma Centre, to commemorate the opening. The Cabinet Secretary enjoyed a tour of the typical major trauma patient's journey.

## Scottish Trauma Network

The STN Team would like to congratulate the North of Scotland team on the fantastic opening on 1<sup>st</sup> October. It's been exciting for our team to see progress in the North, particularly the wider regional network advances that have been made around the opening. This is a brilliant example of what we look forward to spreading across Scotland in the next few years. We would like to recognise the efforts of the whole team in the North in getting the regional network up and running so quickly.

As we continue to develop national networking, could you please hold 26<sup>th</sup> and 27<sup>th</sup> June 2019 in your calendars for the second STN event. This will be held at the Edinburgh International Conference Centre.

Alison Gilhooly, Programme Manager, STN, [nss.scotrauma@nhs.net](mailto:nss.scotrauma@nhs.net).

## #NoSGoesLive



L to R- Mr David Lawrie, Dr Roland Armes, Karin Massie, Mr David Boddie



Shetland A&E Team



Orkney A&E Team practicing their skills

"The key is collaboration, communication & working smarter across the NoS network."

"The spokes are so important in our network and the Single Point of Contact will allow quicker, more efficient and more effective communication between clinicians managing paediatric trauma."

"This collaborative approach across the north of Scotland and beyond will enable us to deliver high quality, integrated, multi-specialty care to severely injured patients."

# NoS Trauma Network- What will be different now the network has gone live?



## Better Identification of Patients

The new Major Trauma Triage Tool will assist paramedics and technicians in getting NoS trauma patients to the most appropriate level of care.



## Quicker Access to Major Trauma Care

Staff in rural settings can now make arrangements to transfer patients to the Major Trauma Centre (MTC) quickly and effectively with one phone call.



## Specialist Trauma Team

Every patient in the MTC adult or child who has suffered major trauma is cared for by a consultant led multi-speciality trauma team 24 hours a day, seven days a week.

## Coordinated Care

Every major trauma patient will have a key worker who will coordinate their trauma care and rehab requirements.



## Person Centred Rehab

Every trauma patient will receive a rehabilitation plan. This plan will be developed by a multi-disciplinary team in conjunction with the patient and their family/carers. The plan will reflect the complexity of need to inform the most appropriate rehab input and be initiated within three days of the patient being admitted. Rehab care will be given as close to home as possible.



## Improving Quality

Every hospital designated to receive trauma in the NoS will fully participate in collecting Scottish Trauma Audit Group (STAG) data. This will help improve the quality of care, overall experience and long term outcome of patients with significant injuries.



# SAS North Trauma Region Update

Each region of the trauma network must be capable of providing a tiered response that ensures the timely provision of sufficient pre-hospital care to maximise survival, prevent disability and distress and contribute to the effectiveness of the regional trauma network as a whole.

Our improvement projects are aligned to the 3 tiers of response described in our strategy;

## Green- our standard ambulance Paramedic response

Improved training and equipment for our frontline staff.

Adult and paediatric trauma triage tools.

## Yellow- an enhanced clinical response, out with the scope of practice of Paramedics

Recognition of the invaluable contribution of BASICS Scotland voluntary responders, improved collaboration, joint training, development of shared operating procedures.

Development of the Advanced Practitioner in Critical Care role.

## Red- a consultant delivered pre-hospital emergency critical care team response (PHECC)

Extension of operational hours of cover in the West trauma region and development of a North based team for primary and secondary patient retrieval.

Central to the success of our strategic goals is the Scottish Ambulance Service "Trauma Desk", which went live 24/7 in 2017. The trauma desk functions as the hub for our pre-hospital trauma response.

For further information please contact [ewan.esslemont@nhs.net](mailto:ewan.esslemont@nhs.net).

# National STAG Update

Congratulations on being the first trauma network in Scotland to go live!

The **full picture of trauma in the north** is developing with Gilbert Bain and Belford Hospitals now submitting STAG data and training being organised for staff in Wick.

**STAG Local Coordinator Vacancies** in Aberdeen, Elgin, Orkney and W Isles mean an exciting opportunity for someone who is looking for a new challenge, *could that be you!*

Look out for these jobs on SHOW. It is an exciting time to be involved in STAG and these roles offer flexible working patterns.

**Reports** via Tableau are now live and available to key staff within each hospital. They include: KPI compliance; and

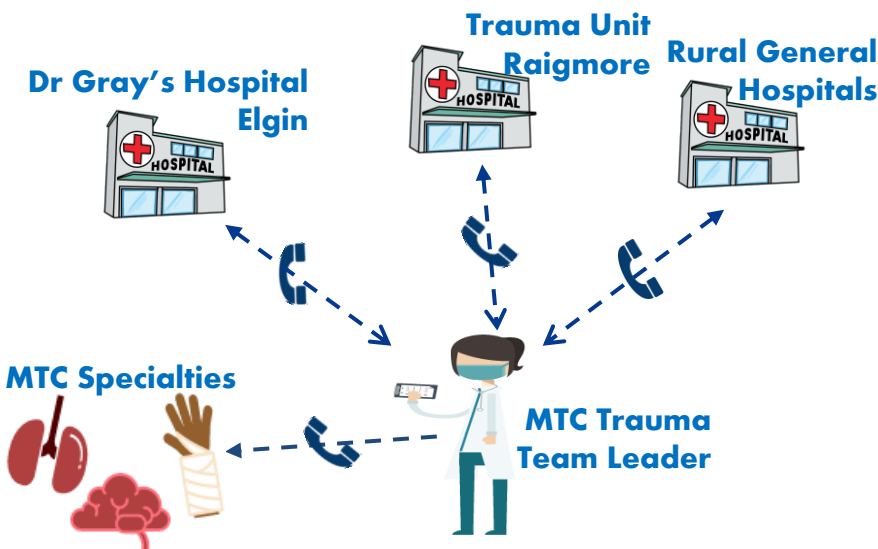
Management information – including number of trauma patients, and details on transfers, injuries, outcome etc .

Tableau reports are interactive and will allow you easier and quicker access to data. They are web based but access is limited to the N3 network meaning you need to be on your hospital network to access them.

KPI posters will be available soon and watch out for the STAG Annual report on the 27<sup>th</sup> November 2018 at [www.stag.scot.nhs.uk](http://www.stag.scot.nhs.uk)

Please get in touch if you have any questions, [angela.khan@nhs.net](mailto:angela.khan@nhs.net)

# Single Point of Contact (SPoC)



The **SPoC service** went **live** on **1<sup>st</sup> October 2018**.

The process for contacting the SPoC is listed below-

1. MT patient attends non MTC hospital
2. Referring Trauma Team Lead (most senior trained doctor responsible for the patient) calls MTC SPoC
3. Patient discussed
  - Plan for ongoing care and transfer agreed
  - If MTC Specialist input is required this will be arranged by the SPoC.
  - MTC SPoC completes Call Recording Form Including **call-back name and number**
  - The **referring site** will be responsible for contacting the SAS for transfer arrangements
  - MTC SPoC completes pre-arrival actions

# NoS Trauma Network Recruitment News

## Dr Santanu Sarkar, NoS Trauma Network Rehabilitation Lead

This year I was appointed with Ms Lesley Stables as Joint Clinical Lead for Trauma Rehabilitation in NoS. I am currently working as a Consultant in Rehabilitation Medicine and Medical Lead for Specialist Rehabilitation Service at NHS Grampian. Presently I am leading the Acute Rehabilitation Team for Trauma patients within Aberdeen Royal Infirmary which is the first MTC in Scotland as well as providing leadership with Ms Stables for Trauma Rehabilitation across the Network. My other role is to provide National Leadership for Trauma Rehabilitation and thus I am working very closely with colleagues from all regions in Scotland at the STN Rehabilitation Group.



## Lesley Stables, NoS Trauma Network Rehabilitation Lead

I currently work as a physiotherapy operational lead for neurorehabilitation in NHS Grampian. I have specialised in neurological physiotherapy throughout my career. I am looking forward to working with Santanu and colleagues across the NoS Trauma Network to enhance the rehabilitation services and pathway for major trauma patients.

## Dr Luke Regan, NoS Trauma Unit Clinical Lead

Luke is an Emergency Medicine consultant in Raigmore Hospital, Clinical Lead for PICT, Director of Undergrad Pre-hospital Course, Medical Major Incident Officer, Director of BASICS Scotland



## Dr Angus Cooper, MTC Clinical Governance Lead

I am a Consultant in Emergency Medicine in ARI and RACH and The Director of Clinical Skills, Suttie Centre. I am delighted to be taking on the MTC Governance role and look forward to working with colleagues from the North of Scotland and other Trauma Networks to improve the care that we provide to our patients that have been injured.

Further recruitment updates and introductions to other roles will feature in the next newsletter.

## **Dates for Your Diary!**

- Care of Burns in Scotland (COBIS) Session on Current Burns Management - 22<sup>nd</sup> October (3-5pm)
- NoS Trauma Network Education Session on TRiM – 28<sup>th</sup> October
- NoS Trauma Network Paediatric Rehabilitation Workshop – 14<sup>th</sup> November
- NoS Trauma Network Education Session – 23<sup>rd</sup> November
- NoS Trauma Network Event – 2<sup>nd</sup> October, 2019